# Bright Horizons Bright Horizons Solutions Workforce Education Vanderbilt University Employee Education Assistance Tutorial







- Getting Help / Contacting Bright Horizons
- Submitting Your Employee Tuition Application
- Submitting Grades and Proof of Payment for Reimbursement



## **Getting Help / Contacting Bright Horizons**



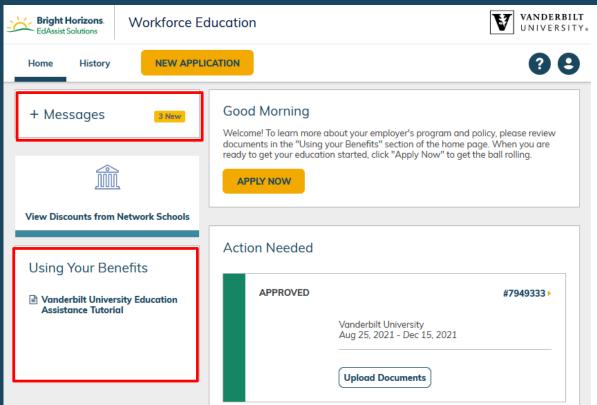
If you have questions about your application, you have a few ways to get help from a Bright Horizons Administrator.

- Chat: For immediate assistance, access <u>Vanderbilt EdAssist Website</u> and go to Support Services, then select Get Live Help.
  - Chat hours are between 9 am 4 pm ET
- Support Ticket: Access <u>Vanderbilt EdAssist Website</u> and go to Support Services, then select to create a Support ticket.
- **Customer Support**: Call Customer Support number 844.266.1532
  - Support hours are between 8 am 8 pm ET, Monday through Friday



# **Submitting Your Employee Tuition Application**

## Home page

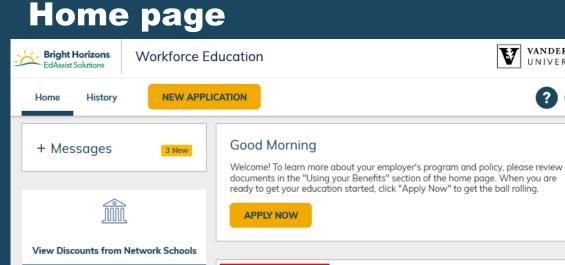


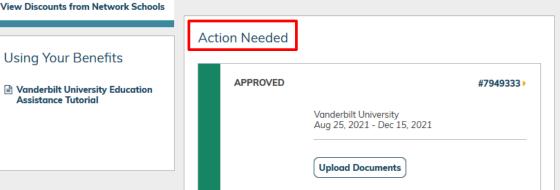
Please make sure to always check **Messages** for recent updates.

Under **Using Your Benefits**, you will find Vanderbilt University's Education Assistance Tutorial

Please make sure to become familiar with requirements, deadlines, and approval process before submitting your application.







V

VANDERBILT

UNIVERSITY »

? 9

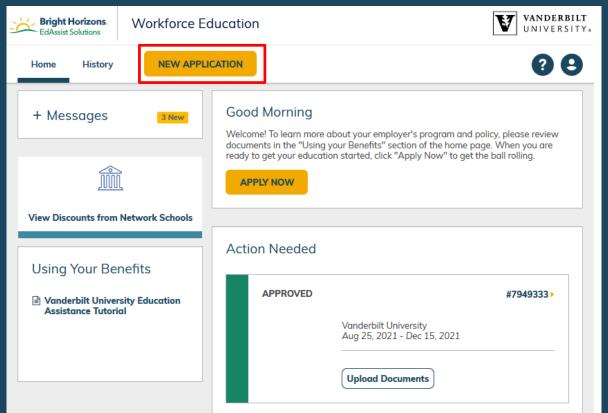
Applications that require your attention will be listed under Action Needed.



**Using Your Benefits** 

Assistance Tutorial

## **Start Your Application**



A new application should be created for each semester or quarter.

To create and submit your dependent application, click **New Application**.



## **Contact: Your Information**

1 Contact Inf	formation 2 Programs	3 Expenses 4 Agreements	5 Review & Submit
Contact Ir	nformation		
	Your Address		
	Use Home Address		
	To change an address please contact your employer.		
	Your Phone Number		
	Use Work Phone	Use Home Phone	Use Other Phone
@	Your Email Address		
	Use Work Email	Use Home Email	O Use Other Email
	tamssupport@edassist.com	tamssupport@edassist.com	
CONTINUE	Cancel		

The first step in the application process is to confirm your **Contact Information**.

Please select the email address where you wish to receive notifications for this application.

### **Please contact**

tuitionbenefit@vanderbilt.edu if changes are needed to your contact information.



## **Program: Student**

Home Education Co	aching History	NEW APPLICATION	00
Contact Information	2 Programs	Expenses (4) Agreements	5 Review & Submit
New Applicati	on		
Programs			
Who is th	is application for?		ADD DEPENDENT OR SPOUSE
Student			
Select		~	
	ncel		

In second step of the application, **Programs**, you will select information regarding the purpose of the application.

Begin by selecting your name in the **Student** drop-down.



## **Programs: Education Objective**

EdAssist Solution		VANDERBILT UNIVERSITY:
Home Hi	istory NEW APPLICATION	<b>? 9</b>
Contact Inf	formation 2 Programs 3 Expenses 4 Agreements 5 Review & Submit	
New App	plication	
Programs	5	
	Who is this application for?	IDENT OR SPOUSE
	Student You V	
	What is your education objective? Select both fields below to identify education objectives.	
	Education Program Field of Study	
	Select V Q	
CONTINUE	Associate's Degree	
	Doctorate Degree	
	Juris Doctor (J.D.) plutions LLC All Rights Reserved Terms & Conditions Privacy Policy	
	Master's Degree	
	Professional Degree	

Next, select your **education objective** for this application.

Under the **Education Program**, select your degree type.

For **Field of Study**, enter your program of study for your degree.

Note that for you as an employee, any classes offered for academic credit as part of an associate, baccalaureate, or post-graduate degree are eligible for the benefit.



## **Program: Program Selection**

Program	ms
۵	Who is this application for?
	Student
	You 🗸
	What is your education objective?
$\sim$	Select both fields below to identify education objectives.
	Education Program Field of Study
	Bachelor's Degree 🗸 Business X
	What Program would you like to use?
	Staff attending Vanderbilt
	Staff attending another University
	Spouse of Staff attending Vanderbilt (ineligible)
	DEP attending Vanderbilt Uni hired before 9/1/12 (ineligible)
	DEP attending Another UNIV hired before 9/1/12 (ineligible)

Based on your eligibility and the education objective selected, you will choose a program available to you under **What Program would you like to use?** 

#### <u>Staff</u>

- Staff attending Vanderbilt
- Staff attending another University

#### <u>Faculty</u>

- Faculty attending Vanderbilt
- Faculty attending another University

#### <u>ROTC</u>

• ROTC attending Vanderbilt

Select your program and click **Continue** 



## **Program: Education Provider**

)	Who is your Education Provider?			✓ Edit
	Name	Student	ID (Optional)	
	Vanderbilt University Address PMB 401671 2301 Vanderbilt Place Nashville, TN 37240	Search Providers Vanderbilt University is the only scho using the Name field below. Name (Optional) Vanderbilt University Narrow results or search based on location or oc City (Optional)		x d select Vanderbilt University ntry (Optional)
		Accreditation (Optional)          Select         Network schools offered by you         SEARCH         Cancel         Name	r employer that provide tuition discounts and/c Address	or other benefits. Network School (Discounts & Other Benefits)
		Vanderbilt University	PMB 401671, 2301 Vanderbilt Place, Nashville, TN	No
		Vanderbilt University	OGSM Executive Programs, 401 21st Ave South, Nashville, TN	No

You will be prompted to search and select the **Education Provider** you will attend.

The search may return the same school name with different addresses. Please make sure to select the first school that matches your school name.



## **Program: Education Provider**

Contact	Information 2 Programs 3 Expenses 4 Agreen	ments 5 Review & Submit
	What Program would you like to use?	
	<ul> <li>Staff attending Vanderbilt</li> <li>Staff attending another University</li> <li>Spouse of Staff attending Vanderbilt (ineligible)</li> <li>DEP attending Vanderbilt Uni hired before 9/1/12 (ineligible)</li> <li>DEP attending Another UNIV hired before 9/1/12 (ineligible)</li> </ul>	
	Who is your Education Provider?	✓ Edit
	Name Vanderbilt University	Student ID (Optional)
	Address PMB 401671 2301 Vanderbilt Place Nashville, TN 37240	
CONTIN	Cancel	

Once you have selected your education provider, review your application before continuing to the next step.

When ready click **Continue**.



## **Expenses: Session Information**

Contact Inform	mation 🔗 Programs 3 Expenses 4 Agreements 5 Review & Submit
New Appl	ication
Expenses	
E Se	ession Information
Se	rssion Start Date Session End Date
	★ 08/23/2021
An	e you graduating or completing your education program with this session?
C	) Yes 💿 No
_	pected Completion Date (Optional)  12/15/2023
یں ( <u>تھ</u> )	ourse & Expense Information
A	ADD A COURSE & RELATED EXPENSE
CONTINUE	Cancel

Under **Expenses**, you will enter the session information as well as your tuition related expenses

Enter your attendance dates for this application under **Session Information**.

Also, please indicated if you are graduating with this session



#### **Expenses: Courses** Programs (3) Expenses Contact Information Agreements 5 Review & Submit New Application Expenses Add a Course & Related Expense The amount you list is used to estimate the benefit amount and does not reflect the final payment amount from the tuition benefit plan. (角 Session Information Note: Enter only up to 3 credit hours and the corresponding tuition estimate. If there is a required lab that is part of the course and has extra credit, then enter 4 credit hours. Course Number Course Name Session Start Date Session End Date Example: Intro to Mathematics Example: MATH101 Ê 08/23/2021 龠 12/14/2021 Amount Credit Hours Instruction Type Are you graduating or completing your education program with th \$ Example: 100.00 Select Hours Yes 🔍 No Important Tax Information In compliance with IRS regulations, employer provided educational assistance is exempt from taxation up to a maximum of \$5,250 per calendar year, unless said expenses satisfy the requirements for a "working condition fringe benefit." Taxes will be assessed if, at the time of payment processing, your total amount of tuition assistance paid in Expected Completion Date (Optional) the calendar year exceeds the allowable non-taxable amount. <u>ش</u> 12/15/2023 Does this education maintain or improve skills needed in your present work? O No Yes (<u>E</u> Course & Expense Information Is this education required to meet the minimum education requirements of your current trade or business? O No Yes ADD A COURSE & RELATED EXPENSE Is this education part of a program of study that will gualify you for a career in a new trade or business? Yes O No CONTINUE Cancel Cancel ADD COURSE

### To add your course details, click Add A Course & Related Expense.

A pop-up will prompt you to enter your course(s) details, course fees, and select answer a few related tax auestions.

Please note that the benefit contributes only toward the cost of tuition. Registration fees, books, and other expenses are not eligible for the benefit.

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Please refer to the Vanderbilt University's Education Assistance Policy and Employee Tuition Program FAQs for full details.

### When finish, click Add Course.



## **Expenses: Course Summary**

<u> </u>	Information 🔗 Programs (	3 Expenses 4	Agreements 5	Review & Submit	
Expense	es				
	Session Information				
	Session Start Date	Session End	Date		
	@ 08/23/2021	12/14	/2021		
	Are you graduating or completing	your education progra	n with this session?		
	🔵 Yes 🛛 🔵 No				
	Expected Completion Date (Option	7)			
	12/15/2023				
æ	Course & Expense Information	Intro to Finance (FIN Amount <b>\$1,500.00</b>	C101) Related Expenses <b>\$0.00</b>	Tax Exempt <b>YES</b>	Credit Hours 3
		Edit Remove			<b>Total:</b> \$1,500.00
	Maximum number of courses reached	PENSE			
CONTIN					

Your course will appear under the **Course & Expense Information** section.



### **Agreements: Confirm and Sign Application**

Contact	Information 🔗 Programs 🔗 Expenses 🕢 Agreements 🕤 Review & Submit
lew Ap	pplication
Agreem	ents
	Did you receive any grants, scholarships, or discounts?
$\smile$	• Yes O No
	Scholarship/Grant Type (Optional)     Amount       State Grant     \$ 5000.00
	Agreements
	Participation Agreement I have read and understand the terms and conditions set forth in the Vanderbilt University Tuition Assistance Policy. As a condition of participating in this program, I agree to abide by these terms and conditions. I understand that my participation in this program is not a condition of my employment or continuation thereof. I further understand that grades or other evidence of satisfactory completion, as well as an itemized invoice for all expenses must be provided. I affirm that any documentation I have submitted in connection with this program is complete and accurate. I acknowledge that if I knowingly submit false, deceptive or misleading information in order to receive benefits under the program, this may result in
	adverse tax consequences and discontinuance in my tuition assistance.
	FERPA Agreement

confidentiality with respect to their educational records and limits access to the information contained in those records. Under

FERPA, you have the right to deny authorization to release your educational records. However, in order to receive tuition assistance

In the **Agreements** section, you will have the opportunity to enter financial assistance received, agreements, and sign the application.

Start by indicating if you will receive any financial assistance. Enter the type of Scholarship/Grant followed by the Amount.



Read each agreement carefully and select **I agree**.

## **Agreements: Confirm and Sign Application**

Scholarship/Grant Type (Optional) Amount           State Grant
Agreements
Participation Agreement
I have read and understand the terms and conditions set forth in the Vanderbit Univer. Utitionce Policy. As a condition of participating in this program, I agree to abled by these terms and coperative derst. That my participation in this program is not a condition of my employment or continuation thereof. I further units and the value of the evidence of satisfactory completion, as well as an itemized invoice for all expenses must be used.
I affirm that any documentation I have submitted in connection with the transmission of the program is a plete and accurate. I acknowledge that if I was been and accurate. I acknowledge that if I under the program, this may result in adverse tax consequences and discontinuance in my transmission.
FERPA Agree
The For aducational Rights and rivacy 1 or 1974, as amended (FERPA) ensures students of the right to privacy and config vality with respect to the ducational records and limits access to the information contained in those records. Under FERF rou have the ducation to release your educational records. However, in order to receive tuition assistance through data three. Yor to use sist to receive and share your educational records with your employer. By checking "I Agree" a gree as the site of the
<ul> <li>Educational institutio chools, agencies or individuals holding my educational records may release such records to EdAssist</li> </ul>
<ul> <li>EdAssist</li></ul>
If you do not agree with the above terms, please understand that we will be unable to process your tuition assistance application,



### **Agreements: Confirm and Sign Application**

State Grant	▼ \$ 5000.00
Agreements	
Participation Agreement	
of participating in this program, I not a condition of my employmen	erms and conditions set forth in the Vanderbilt University Ture ance, v, As a condition agree to abide by these terms and conditions. I understant , at my , tipata. this program is tor continuation thereof. I further understand that grav other evia, of sc actory i invaice for all expenses must be provided.
knowingly submit false, deceptive	have submitted in connection with this programment of the submitted in connection with this programment of the submitted in a connection of the submitted in th
	Your Name:
	Enter your name exactly as it appears above.
FERPA Agreement The Family Educational Rig confidentiality with respec through EdAssist, it is neces. Agree <sup>®</sup> below, you agree as folic	To accept agreement (a), you result type your name exactly as it oppears a
The Family Educational Rig confidentiality with respec thread the respective through EdAssist, it is neces.	

At the bottom of the page, you will have the opportunity to electronically sign the application.

Sign your application exactly as it appears in bold.



# **Review: Submit Application**

Contact I	nformation 🔗 Programs	Expenses	Agreements	5 Review & Submit			
	Education Provider Name Vanderbilt University Address PMB 401671 2301 Vanderbilt Place Nashville, TN 37240	Provi 2219	ider Code 199				
<b>E</b>	Expenses Session Dates Aug 23, 2021 - Dec 14, 2021		Comple Dec 15,	tion Date <b>2023</b>		Fdit	
	COURSE	Intro to Finance (FII Credits 3 View More	NC101) Tax Exempt Yes	Grade NA	Verified N/A Requested	\$1,500.00	
	TOTALS				on has beer	Forwarded	to Supervisor For Rev
	Agreements Grants, Scholarships & Discour State Grant \$5,000.00 PPLICATION Delete	nts	Return to Home Page	Log Out			

The final step in the application is to review your application before submission.

When ready, click **Submit Application** at the bottom of the page.

You will receive a confirmation message that you have submitted your application and you will be given an application number.

Your application has been Forward to Supervisor For Review. Bright Horizons will notify you via email upon approval.

Upon satisfactory completion of the course, you may submit your grades and proof of payment for reimbursement.





## Submitting Grades and Proof of Payment for Reimbursement



# Please remember to submit grades no later than **30 days** after the course end date in order to receive reimbursement.

## **Sample Transcript for Grades**

Student access to Desirn2Lears is available at: http://d2Lkennesaw.edu/ Students will have access to their course(s) a few days before the start of each term using their KSU NetID to login. Registration Status RF - Registered RW - Web Registered W- Registered W- Registered W- Registered RM - Re	Students will have access to their course(s) a few days before the start of each term using their KSU NetID to login. Registration Status RF - Registered RW - Web Registered WI - Web Registered WI - Web Registered Willist d Waltist offered Offered - seat is swelcoble for registration, registration must occur within alletted time period Status Waitlist CRN Course Detail Hours Grade Meeting Date Days Time Location RW S1552 [COM 4425 (C)] 3 A Letture 06/16 Meeting Social										3	nester 201	Fall Ser
Registration Status RF - Registered RW - Web Registered W1 - Waldisted Weitilst Priority # - position on the weidlet offered Offered - seat is evaluable for registration, registration must occur within alletted time period	Registration Status         RF - Registered         RW - Web Registered         WL - Wakisted         Wakisted         Wakisted         Wakisted         Offered - seat is evaluable for registration, registration must occur within alletted time period         Status       Wakistet         Priority       Information         RW       \$1552[Com44425 (0)]         RW       \$1552[Com44425 (0)]         Status       M C6[20 PM												
9E - Registered RW - Web Registered WL - Weklisted Waldist Priority # - position on the waldist offered Offered - seat is evaluable for registration must occur within alletted time period	Age - Registered         RW - Web Registered         WL - Wakisted         Wakisted         Wakisted         Offered - seat is evaluable for registration, registration must occur within alletted time period         Status       Wakist CRN         Offered - seat is evaluable for registration, registration must occur within alletted time period         Status       Wakist CRN         Option Type       Information         RW       SizeS2[Com4422s (01)       3         A       Lecture       06/16 -       M         Color 4422s (01)       3       A       Lecture	~	ID to login	eir KSU Ne	using the	f each term u	the start o	ys before	a few da	their course(s)	996662	swill have	Student
RW - Web Registered WL - Wetkisted Weitlist Priority # - position on the weitlist offered Offered - seat is evaluable for registration, registration must occur within alletted time period	RW - Web Registered         Waltilat Priority         # - position on the waltilst effered         Offered - seat is evaluable for registration, registration must occur within alletted time period         Status       Waitilist         Priority       Information         RW       61652         RW       61652         Offered (consection)       3         A       Lecture       06/16 -         M       66/16 -       M         DOB       Consection											ation Status	Registra
WL - Waldisted Waldist Priority # - position on the waldist offered Offered - seat is evaluable for registration, registration must occur within alletted time period	Waltilist Priority       # - position on the waltist offered       Offered - seat is evaluable for registration, registration must occur within alletted time period       Status     Waitlist       CRN     Course Detail       Hours     Grade       Meeting     Date       Drivity     Information       RW     \$1552[Com4422s(01)]       3     A       Lecture     06/16 -       M     06/20 PM											stered	RE - Rog
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# - position on the waldlet offered Offered - spat is eveloptic for registration, registration must occur within alletted time period	# - position on the waldist offered         Offered - seat is evaluable for registration, registration must occur within alletted time period         Status       Waldist       CRN       Course Detail       Hours       Grade       Meeting       Date       Days       Time       Location         Priority       Information       0       3       A       Lecture       06/16 -       M       06/20 PM       Social											Idisted	WL - Wa
# - position on the waldlet offered Offered - spat is eveloptic for registration, registration must occur within alletted time period	# - position on the waldist offered         Offered - seat is evaluable for registration, registration must occur within alletted time period         Status       Waldist       CRN       Course Detail       Hours       Grade       Meeting       Date       Days       Time       Location         Priority       Information       0       3       A       Lecture       06/16 -       M       06/20 PM       Social											Deiceiba	
Offered - seat is evaluable for registration, registration must occur within alletted time period	Offered - seat is evolopie for registration, registration must occur within alletted time period       Status     Waitlist     CRN     Course Detail     Hours     Grade     Meeting     Date     Days     Time     Location       RW     \$1552     COM 442s     3     A     Lecture     06/16 -     M     06/20 PM     Social											Permetery	
	Status         Waitlist Priority         Course Detail         Hours Mission         Grade         Meeting         Date (MM/DD)         Days         Time         Location           RW         \$1552[COM 442s (01)]         3         A         Lecture         06/16         M         06:20 PM         Social									red	alifier of	ten on the w	
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	Bit         Warding         Withermation         Mitermation         Mite					time <u>period</u>	thin allotted :	: occur wh	ation musi				# - posit
	RW 81652 COM 4425 (01) 3 A Lecture 06/16 - M 06:20 PM Social		Incetión	Time	Dava					egistration, vegistr	lable for	- seat is evail	# - positi Offered -
		Ro				Date (MM/DD)	Meeting	Grade	Hours	ogistration, registr ogrse Dotail nformation	CRN	Waitilst	# - positi offered - Status
RW 81652 COM 4425 (01) 3 A Lecture 06/16 M 06:30 PM Social A Gender, Race and ( 1 12/11 - 09:15 Sciences	Nedia Computer Main	1R.0	Social	06:20 PM		Date (MM/DD) 06/16	Meeting	Grade	Hours	ogistration, registr ogense Dotail nformation OM 4425 (01)	CRN 81652	Waitilst	# - positi offered - Status

Campus Part of Terms Ball Term Instructor: Marshu David Lawrence

Balance

\$.00

### Grade reports/transcripts should contain the following:

- School letterhead /information
- Student name
- Course name •
- Grade received •



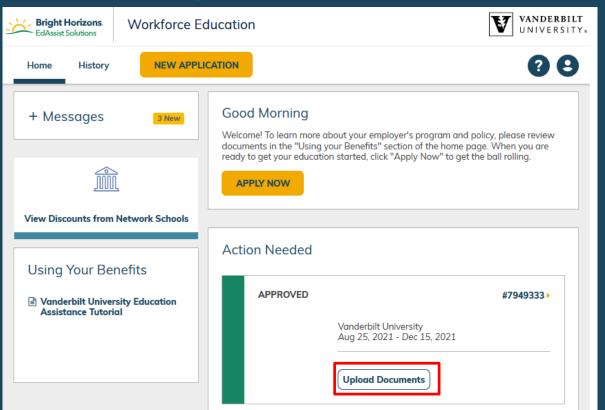
Charges

Fall Semester 2013 Tuition and Fees Credits

\$1,354.90 \$1,354.90

**RELEASE: 8.3.0.3** 

## Submitting Grades



### To submit your grades:

- Go to Action Needed section of the Home page.
- Click Upload Documents to upload your grade report/transcript.

**NOTE:** You can also upload documents by going through **History** and clicking on the application number.



## **Uploading Your Grades**

Т	Tuition Application #7949333				
	AF	PPROVED	Emplovee		
		Supporting Docur Please upload compl .jpg, .jpeg, and .png.	etion documentation. Only one Document Type	What document types are supported? 🗐	
		Drag Do	cument here to upload or Select File		

In the **Supporting Documentation** section, select to either **drag** the document to that location or **Select File**.



## **Uploading Your Grades**

Tuition Application	1 #7949333	Actions
APPROVED	Employee	
Supporting Doc Please upload con jpg. jpeg, and .pn	The file grades.png is ready to upload. The file will not upload until Submit Document button is clicked.   Document Type   Select   Corrections   Grades   Proof of Payment	types are supported? 🚍 le document formats are .pdf,

You will be prompted to select the **Document Type** from either corrections, grades, or Proof of Payment.

### Select Grades



## **Confirming Your Grades**



#### Supporting Documentation

#### What document types are supported?

Please upload completion documentation. Only one Document Type can be selected at a time. Acceptable document formats are .pdf, .jpg, .jpeg, and .png. File size limit is 3 MB.

The file <b>Grade Passed.jpg</b> is ready to up Submit Document button is clicked.	load. The file will not upload until
Document Type Grades	
Course Name Fundamentals of Finance	Grade
Comment (Optional)	
SUBMIT DOCUMENT Cancel	A

For each course, select the **Grade** that matches your grade report/transcript you uploaded.

Add a comment if needed and click **Submit Documents**.



## **Document Status**

#### Supporting Documentation

What document types are supported? 🗐

Please upload completion documentation. Only one Document Type can be selected at a time. Acceptable document formats are .pdf, .jpg, .jpg, and .png. File size limit is 3 MB.

Ţ	Drag Docum	nent here to upload or	Select File				
	GRADES	grades.png				Ē	]
		From	Uploaded <b>7/21/21</b>	Status Pending	Date Reviewed N/A		

After submitting your grades, your **application status history** will reflect the status of your uploaded documents.

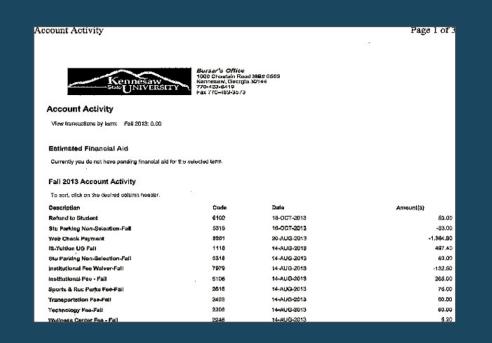
If additional information is needed, you will be notified by Bright Horizons via email.





Please remember to submit proof of payment no later than **30 days** after the course end date in order to receive reimbursement.

## **Sample Detailed Receipt**



Receipts should contain at a minimum the following information for approval:

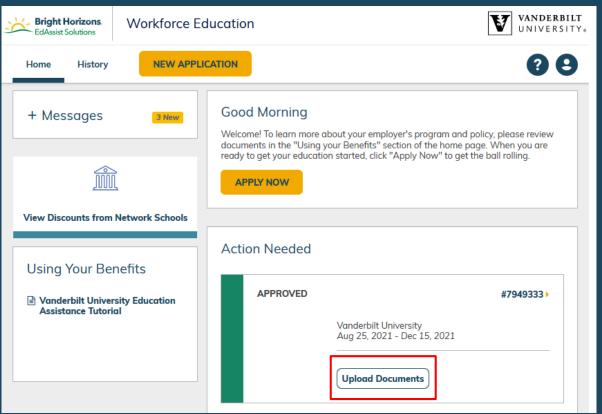
- School letterhead / information
- Student name
- Course names or term (information that shows when/what the charges are)

### Tuition amounts:

- Itemized list of specific fees charged
- Shows associated charges have been paid for in full
- If paid using financial aid, must list the type of financial aid received



## **Submit Your Proof of Payment**



To submit your tuition for reimbursement, go to **Action Needed** section of the **Home** page and find your application.

### **Click Upload Documents**



# **Uploading Proof of Payment**

Tuition Application #7	949333	Actions
APPROVED	Emplovee	
Supporting Documenta	tion	What document types are supported? 🗐
Please upload completion o .jpg, .jpeg, and .png. File siz		can be selected at a time. Acceptable document formats are .pdf,
Ψ -	nt here to upload or Select File	

In the **Supporting Documentation** section, select to either **drag** the document to that location or **Select File**.



## **Uploading Your Proof of Payment**

Tuition	Application #7	7949333		Actions
AI	PPROVED	Employee		
	jpg, jpeg, and .png. File s	documentation. Only one Document T ize limit is 3 MB.	What document types are sup ype can be selected at a time. Acceptable document f pupload. The file will not upload until Submit	
	This application current	Document Type Proof of Payment Comment (Optional) Optional SUBMIT DOCUMENT Cancel		

You will be prompted to select the **Document Type** from either corrections, grades, or Textbook Receipts.

Select Proof of Payment

Click Submit Document



## **Document Status**

iition	Application #2	7949333			Actions
A	PPROVED	Fmn	lovee		
	Supporting Document Please upload completion .jpg, .jpeg, and .png. File s	n documentation. Only	one Document Type can b		nent types are supported? 🗐 ptable document formats are .pdf,
	Drag Docum	nent here to upload or	r Select File		
	PROOF OF PAYMENT	Tuition.png From	Uploaded <b>7/21/21</b>	Status <b>Pending</b>	窗 Date Reviewed N/A
	Status History				
Ċ	APPROVED	0	Status Change		Jul 15, 2021 01:43 PM CDT
		- PENDING			

After submitting your receipt, your **application status history** will reflect the status of your uploaded documents.

You will be sent an email notification that your application is being reviewed after you submit your documents.

Bright Horizons will process your reimbursement application within 5 days of receipt of your documents. Tuition reimbursements are processed and paid through Vanderbilt University's payroll system.

Employees should expect to receive their reimbursement on their next available paycheck after receiving the Bright Horizons e-mail notification that payment is being processed.



