Bright Horizons Edassist Solutions Workforce Education Vanderbilt University Spouse Tuition Program Tutorial



Agenda



- Getting Help / Contacting Bright Horizons
- Submitting Your Spouse's Tuition Application
- Submitting Grades and Proof of Payment for Reimbursement



Getting Help / Contacting Bright Horizons



If you have questions about your application, you have a few ways to get help from a Bright Horizons Administrator.

- Chat: For immediate assistance, access <u>Vanderbilt EdAssist Website</u> and go to Support Services, then select Get Live Help.
 - Chat hours are between 9 am 4 pm ET
- Support Ticket: Access <u>Vanderbilt EdAssist Website</u> and go to Support Services, then select to create a Support ticket.
- **Customer Support**: Call Customer Support number 844.266.1532
 - Support hours are between 8 am 8 pm ET, Monday through Friday



Submitting Your Spouse's Tuition Application

Home page

Ed	ight Horizons . Assist Solutions	Workforce Education	1	VANDERBILT UNIVERSITY			
	Home Hi	istory NEW APPLICATI	ON	88			
	+ Messages		Good Afternoon Welcome! To learn more about your employer's program and policy, please review documents in the "Using your Benefits" section of the home page. When you are ready to get your education started city" "Dopky New" to get the bell rolling				
			APPLY NOW				
ſ			Action Needed				
	Vanderbilt Program Tr	University Spouse Tuition utorial	APPROVED #75 Vanderbilt University Aug 25, 2021 - Dec 15, 2021 Upload Documents)49333 >			

Please make sure to always check **Messages** for recent updates.

Under **Using Your Benefits**, you will find Vanderbilt University Spouse Tuition Program Tutorial.

Please make sure to become familiar with requirements, deadlines, and approval process before submitting your application.



Home page

Bright Horizons. EdAssist Solutions	Workf	orce Education			VANDERBILT UNIVERSITY
Home H	listory	NEW APPLICATIO	N		? 9
+ Messag	ges	3 New	Good Afternoon Welcome! To learn more al the "Using your Benefits" s started click "Anopy Now"	bout your employer's program and polic section of the home page. When you are to get the ball rolling	y, please review documents in e ready to get your education
			APPLY NOW	e get the built toning.	
View Disco	unts from Ne	twork Schools			
Using You	ur Benefit : University S iutorial	S pouse Tuition	Action Needed	Vanderbilt University Aug 25, 2021 - Dec 15, 2021 Upload Documents	#7949333 >

Applications that require your attention will be listed under **Action Needed**.



To create and submit your spouse application, click **New Application**.

Start Your Application

<u>``</u>	Bright Horizons Assist Solutions	Workf	orce Education				V	VANDERBILT UNIVERSITY:
	Home Hi	istory	NEW APPLICATION	N				99
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	View Discounts from Network Schools		started, click "Apply Now" to get the ball rolling.					
	Using You	ur Benefit	ts	A	ction Needed			
	anderbilt Program Ti Program Ti	University S iutorial	pouse Tuition		APPROVED	Vanderbilt University Aug 25, 2021 - Dec 15, 2021 Upload Documents	#79493:	33>



Contact: Your Information

1 Contact Inf	formation 2 Programs	3 Expenses 4 Agreements	5 Review & Submit					
Contact Ir	Contact Information							
	Your Address							
	Use Home Address							
	To change an address please contact your employer.							
	Your Phone Number							
	Use Work Phone	Use Home Phone	Use Other Phone					
@	Your Email Address							
	Use Work Email	O Use Home Email	O Use Other Email					
	tamssupport@edassist.com	tamssupport@edassist.com						
CONTINUE	Cancel							

The first step in the application process is to confirm your **Contact Information**.

Please select the email address where you wish to receive notifications for this application.

Please contact

tuitionbenefit@vanderbilt.edu if changes are needed to your contact information.

Click Continue



Programs: Adding Spouse

Contact Info	ormation 2 Programs	3 Expenses	4 Agreements	5 Review & Sul	omit
New App	lication				
Programs					
	Who is this application for?				ADD DEPENDENT OR SPOUSE
S	Student				
	Select	~			
	You				
CONTINUE	Spouse				
	Dependent				
	Dependent				
	© 2021 Bright Horizons I	amily Solutions LL	C All Rights Reserved Ter	ms & Conditions Priv	acy Policy

In second step of the application, **Programs**, you will select information regarding the purpose of the application.

Begin by selecting your spouse in the **Student** drop-down if available, then click **Continue**.



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Programs: Add New Spouse

Home Educati	on Coaching History	NEW APPLICATION		8			
Contact Informa	ion 2 Programs 3	Expenses 4 Agreements	s 5 Review & Submit				
New Application							
Programs							
Who	is this application for?		ADD D	EPENDENT OR SPOUSE			
Stude	nt						
Sele	t Family Member		×				
CONTINUE	Relationship Type						
	First Name	Last Name	Date of Birth				
	Spouse First Name	Spouse Last Name	01/01/1976				
	I attest that the above dependent of spouse by legal marriage.	added is eligible to be claimed as a depen	ident on my Federal tax return or is my				
	SAVE						

If you do not see your spouse listed under Student, you can add them to the application by clicking **Add Dependent OR Spouse**

When prompted, select **Spouse** for the *Relationship Type*.

Enter your spouse's *First Name*, *Last Name*, and *Date of Birth*.

Select **I agree** after you have read the spouse certification of eligibility clause.

Click **Save** to add your spouse.



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Programs: Selecting Your Spouse

Contact Inform	mation (2 Programs	3 Exp	enses (4)	Agreemen	its 5	Review	& Submit
New Appli	icatior	1						
Programs								
(d) w	ho is this a	pplication for?						ADD DEPENDENT OR SPOUSE
Stu	Ident							
Se	elect		~					
Y	You							
CONTINUI	Spouse							
C	Dependent							
C	Dependent							
C	Dependent		olut	ons LLC All Rig	hts Reserved	Terms & Co	onditions	Privacy Policy

Your added spouse will appear under the **Student** drop-down. Select your spouse name to add them to the application.

Click Continue



Programs: Education Objective

Contact In	formation 2 Programs	Expenses 4 Agreement	ts 5 Review a	& Submit
New App	olication			
Programs	5			
Ø	Who is this application for?			ADD DEPENDENT OR SPOUSE
	Spouse	•		
1	What is your education objective? Select both fields below to identify educ	ation objectives.		
	Education Program			
	Select	•		
	Bachelor's Degree			
CONTINU	Doctorate Degree			
	Juris Doctor (J.D.)			
	Master's Degree			
	Professional Degree	olutions LLC All Rights Reserved	Terms & Conditions	Privacy Policy

Next, you will be prompted to determine your spouse's education objective.

Select the degree type from the following options available:

- Bachelor's Degree
- Doctorate Degree
- Juris Doctor (J.D.)
- Master's Degree
- Professional Degree

Click Continue



Programs: Program Selection

Q) Contact	Information 2 Programs 3 Expenses 4 Agreements 5 Review & Submit
N	ew Ap	oplication
	Progran	ns
	۵	Who is this application for? ADD DEPENDENT OR SPOUS
		Student
		Spouse 🗸
		What is your education objective?
	\bigcirc	Select both fields below to identify education objectives.
		Education Program
		Master's Degree 🗸
	M	What Program would you like to use?
		Staff attending Vanderbilt (ineligible) 🗧
		Staff attending another University (ineligible) 🗧
		Spouse of Staff attending Vanderbilt a
		DEP attending Vanderbilt Uni hired before 9/1/12 (ineligible)
		UEP attending Another UNIV hired before 9/1/12 (ineligible)

Based on your eligibility, you will choose a spouse program available to you under **What Program would you like to use?**

Faculty

• Spouse of Faculty attending Vanderbilt

<u>Staff</u>

• Spouse of Staff attending Vanderbilt

Once you have selected your spouse program for this application, click **Continue**



Program: Education Provider

)	Who is your Education Provider?			✓ Edit
	Name	Student	ID (Optional)	
	Vanderbilt University	Search Providers Vanderbilt University is the only scho using the Name field below.	ol accepted under this program. Search fi	X
	Address PMB 401671 2301 Vandarbilt Place	Name (Optional) Vanderbilt University Narrow results or search based on location or acc	creditation	
	Nashville, TN 37240	City (Optional)	State (Optional) Select	Country (Optional)
		Accreditation (Optional) Select Network schools offered by you SEARCH Cancel 	r employer that provide tuition discounts (and/or other benefits.
		Name	Address	Network School (Discounts & Other Benefits)
		Vanderbilt University	PMB 401671, 2301 Vanderbil Place, Nashville, TN	lt No
		Vanderbilt University	OGSM Executive Programs, 4 21st Ave South, Nashville, TN	01 No

You will be prompted to search and select the **Education Provider** for your spouse.

Search for Vanderbilt University as the provider. The search will return Vanderbilt University with different addresses. Please make sure to select the first school name you see.



Program: Education Provider

Contact	Information 2 Programs 3 Expenses 4 Agree	nents 5 Review & Submit
	What Program would you like to use?	
	Staff attending Vanderbilt (ineligible) Staff attending another University (ineligible) Spouse of Staff attending Vanderbilt DEP attending Vanderbilt Uni hired before 9/1/12 (ineligible) DEP attending Another UNIV hired before 9/1/12 (ineligible) 	
	Who is your Education Provider?	✓ Edit
	Name Vanderbilt University	Student ID (Optional)
	Address PMB 401671 2301 Vanderbilt Place Nashville, TN 37240	
CONTIN	Cancel	

Once you have selected Vanderbilt University as the education provider, review your application before continuing to the next step.

When ready click **Continue**.



Expenses: Session Information

Contact Information Programs (3) Expenses \bigcirc (5) Review & Submit **New Application** Expenses 图 Session Information In the Term Schedule field, select either Semesters(2) or Ougrters(4). In the Tuition Amount field, enter the full tuition amount for the term up to Vanderbilt's standard tuition for the same term. Note: Spouse benefit allows one 3 credit hour course per semester or 3 courses per academic year. Academic Calendar Term Credits Select × Select × Session Start Date Session End Date MM/DD/YYYY <u>ش</u> MM/DD/YYYY What are the total expenses for this session? 00 **Total Expenses Amount** Example: 100.00 \$ CONTINUE Cancel

Under **Expenses**, you will enter the session information for the education provider your spouse will attend.

Note: Spouse benefit allows one 3 credit hour course per semester or 3 courses per academic year.



Expenses: Total Expenses

Contact Information Programs

3 Expense

Agreements (5) Review & Submit

New Application

Expenses



Session Information

In the Term Schedule field, select either Semesters(2) or Quarters(4).

In the Tuition Amount field, enter the full tuition amount for the term up to Vanderbilt's standard tuition for the same term.

Note: Spouse benefit allows one 3 credit hour course per semester or 3 courses per academic year.

	Academic Calendar	Term	Credits	
	Select 🗸	Select 🗸		
	Session Start Date	Session End Date		
	MM/DD/YYYY	MM/DD/YYYY		
(What are the total expenses for this	session?		
	\$ Example: 100.00			
CONTI	NUE			

Under **Total Expenses Amount**, enter the total tuition amount for the semester or quarter (not to exceed the cost of Vanderbilt's current tuition).

Refer to Vanderbilt University website for tuition amount.

Note that the benefit contributes only to tuition. Mandatory fees, registration fees, books, room and board, and any other expenses are not eligible.

Please refer to the Vanderbilt University's Dependent Tuition Assistance Policy and Dependent Tutorial Program FAQs for full details.

Click Continue



Agreements: Confirm and Sign Application

Contact	Information 🔗 Programs 🔗 Expenses 🕢 Agreements 🌀 Review & Submit
lew Aj	oplication
Agreem	ents
	Did you receive any grants, scholarships, or discounts?
Ŭ	• Yes O No
	Scholarship/Grant Type (Optional) Amount State Grant \$ 5000.00
	Agreements
	Participation Agreement I have read and understand the terms and conditions set forth in the Vanderbilt University Tuition Assistance Policy. As a condition of participating in this program, I agree to abide by these terms and conditions. I understand that my participation in this program is not a condition of my employment or continuation thereof. I further understand that grades or other evidence of satisfactory completion, as well as an itemized invoice for all expenses must be provided. I offirm that any documentation I have submitted in connection with this program is complete and accurate. I acknowledge that if I knowingly submit false, deceptive or misleading information in order to receive benefits under the program, this may result in adverse tax consequences and discontinuance in my tuition assistance.
	FERPA Agreement

confidentiality with respect to their educational records and limits access to the information contained in those records. Under FERPA, you have the right to deny authorization to release your educational records. However, in order to receive tuition assistance In the **Agreements** section, you will have the opportunity to enter financial assistance received, agreements, and sign the application.

Start by indicating if your spouse will receive any financial assistance. Enter the type of Scholarship/Grant followed by the Amount.



Read each agreement carefully and select **I agree**.

Agreements: Confirm and Sign Application

	Scholarship/Grant Type (Optional) Amount
	State Grant \$ 5000.00
)	Agreements
	Participation Agreement
	I have read and understand the terms and conditions set forth in the Vandabilt Univer. Tuitionce Policy. As a condition of participating in this program, I agree to abide by these terms and coperative stand the set of the term is and the set of the term is that my participation in this program is not a condition of my employment or continuation thereof. If urther my stand the values of satisfactory completion, as well as an itemized invoice for all expenses must be ded.
	I affirm that any documentation I have submitted in connection with the knowingly submit false, deceptive or misleading information adverse tax consequences and discontinuance in my two massives are celevered to the submit false.
	FERPA Agreement
	The For colucational Rights and rivecy on 1974, as amended (FERPA) ensures students of the right to privacy and confinit and those records. Under FERPF you have the receive to the divergence of the right to privacy and in the concerts to the rimonation contained in those records. Under FERPF you have the receive tables your educational records. However, in order to receive tuition assistance throu, the receive tables your educational records. However, in order to receive tuition assistance throu, the receive tables your educational records with your employer. By checking "I Agree", and gree as the second state your educational records with your employer. By checking "I Agree", and gree as the second state your educational records with your employer.
	Educational institutio .chools, agencies or individuals holding my educational records may release such records to EdAssist
	 EdAssiste my educational records (whether received from educational institutions, schools, agencies or individuals) to my employer. This consent shall remain in effect until I submit a written request to cancel the authorization.
	If you do not garee with the above terms, please understand that we will be unable to process your tuition assistance application.



Agreements: Confirm and Sign Application

	.00
greements	
Participation Agreement	
I have read and understand the terms and conditions set of participating in this program, I agree to abide by these not a condition of my employment or continuation thereo completion, as well as an itemized invoice for all expense	forth in the Vanderbilt University Tup $\$ qnce , $\$ V. As a condition terms and conditions. I understand , at $m_{j_{\rm e}}$, tipots, this program is f. I further understand that grap $\$ other evia, for s. actory s must be provided.
I affirm that any documentation I have submitted in conn knowingly submit false, deceptive or misleading informat adverse tax consequences and discontinuance in my tuit	ection with this programment, mplete, acknowledge that if I on a ssistance, acknowledge that if I on assistance.
I agree	
FERPA Agreement	Your Name:
Confidentiality with respective and the reduce and solution of the reduce and the	Enter your name exactly as it appears above.
Educational institutions, school agencie indiv	
 EdAssist may release my educational records (wh 	To accept agreement(s), you must type your name exactly as it
 EdAssist may release my educational records (wh to my employer. This consent shall remain in effect until I submit a 	To accept agreement (a), you must type your name exactly as it

At the bottom of the page, you will have the opportunity to electronically sign the application you are submitting for your spouse.

Sign your application exactly as it appears in bold.

Click Continue



Review: Submit Application

Contact	Information 🧭 Programs	Expenses 🔗 Agre	ements 5	Review & Submit					
	Education Provider Name Vanderbilt University Address PMB 401671 2301 Vanderbilt Place Nashville, TN 37240	Provider Code 221999							
æ	Expenses Session Dates Aug 23, 2021 - Dec 14, 2021		Completion Date Dec 15, 2023	e		Se Edit			
	COURSE	Intro to Finance (FINC101) Credits Tax Exempt 3 Yes		Grade NA	Verified N/A				
		(View More)			Requested	\$1,500.00			
	TOTALS		Tuition appli Your ap	ication # 7834267 plication has	was submitted. 5 been app	proved			
			This applica registration, the process, your educat	tion has met initial the school will bill please access and ion provider.	eligibility requir Bright Horizons print the Letter	ements. Upon rec directly for appro of Credit (LOC) b	eiving a sig ved course elow, then	ned Letter of work and exp complete the	Credit (LOC) at co senses. To complet LOC and send it to
	Agreements Grants, Scholarships & Disc State Grant \$5,000.00	Return to Home Page	Log Out						

The final step in the application is to review your application before submission.

When ready, click **Submit Application** at the bottom of the page.

You will receive a confirmation message that you have submitted your application and you will be given an application number.

Your application will have a status of **Approved.**

Upon satisfactory completion of the course, you may submit your grades and proof of payment for reimbursement.





Submitting Grades and Proof of Payment for Reimbursement



Please remember to submit grades no later than **30 days** after the course end date in order to receive reimbursement.

Sample Transcript for Grades

Student access to Desirn2Learn is available at: http://d2Lkenne Students Will have access to their course(s) a few days before th Registration Status RE - Registered RW - We Registered WL - Waldisted	aw.cdu/ e start of each ter	m using thei	r KSU Neti	D to login.	
Students Will have access to their course(s) a few days before th Registration Status RG - Registered RW - Web Registered WL - Waldisted	e start of each te	m using thei	r KSU Neti	D to login.	·
Registration Status RE - Registered RW - Web Registered WL - Waldisted					
RE - Registered RW - Web Registered WL - Waldisted					
RW - Web Registered WL - Waldisted					
WL - Waldisted					
WaitIst Priority					
# - position on the waldist offered					
Offered - seat is available for registration, registration must occur within	allotted time period	a			-

Status Waitlist Priority CRN Course Detail Information Hours Grade Meeting Date (MM/DD) Date (MM/DD) Time Location Ro RW 81652 COM 4425 (01) 3 A Lecture 06/16 -12/11 M 06:20 PM Social 3 A Lecture 08/16 -12/11 M 06:30 PM Social 3 A Lecture 12/11 M 10:30 PM 3 A 12/11 M 10:30 PM 3 A 12/11 10:30 PM 3 3

Fall Semeste	r 20 <u>13 Tuiti</u> a	on and Fees
Charges	Credits	Balance
\$2,354.90	\$1,354.90	\$.00

RELEASE: 8.3.0.3

Grade reports/transcripts should contain the following:

- School letterhead /information
- Student name
- Course name
- Grade received



Submitting Grades

Bright Horizons. dAssist Solutions	Workforce Education	VANDERBILT UNIVERSITY
Home Hi	story NEW APPLICATIO	
+ Messag	Jes <u>3 New</u>	Good Afternoon Welcome! To learn more about your employer's program and policy, please review documents in the "Using your Benefits" section of the home page. When you are ready to get your education
View Discou	ints from Network Schools	APPLY NOW
Using You	r Benefits University Spouse Tuition utorial	Action Needed #7949333 Vanderbilt University Aug 25, 2021 - Dec 15, 2021 Upload Documents

To submit your grades:

- Go to Action Needed section of the Home page.
- Click Upload Documents to upload your grade report/transcript.

NOTE: You can also upload documents by going through **History** and clicking on the application number.



Uploading Your Grades

Tu	iition	Application	[#] 7949333	Actions
	AF	PPROVED	Employee	
		Supporting Documentation Please upload completion documentation. Only one Doc .jpg, .jpeg, and .png. File size limit is 3 MB.		What document types are supported? 🗐
		Drag Do	cument here to upload or Select File	

In the **Supporting Documentation** section, select to either **drag** the document to that location or **Select File**.



Uploading Your Grades

Tuitio	on Applicatio	n [#] 7949333	Actions
	APPROVED	Emplovee	
	Please upload com	The file grades.png is ready to upload. The file will not upload until Submit Document button is clicked.	types are supported? 🗐 le document formats are .pdf,
	Trag I	Document Type Select Corrections Grades Proof of Payment	

You will be prompted to select the **Document Type** from either corrections, grades, or Proof of Payment.

Select Grades



Confirming Your Grades



Supporting Documentation

What document types are supported?

Please upload completion documentation. Only one Document Type can be selected at a time. Acceptable document formats are .pdf, .jpg, .jpeg, and .png. File size limit is 3 MB.

The file Grade Passed.jpg is ready to u Submit Document button is clicked.	pload. The file will not upload until	
Document Type		
Course Name Fundamentals of Finance	Grade	
Comment (Optional)		

For each course, select the **Grade** that matches your grade report/transcript you uploaded.

Add a comment if needed and click **Submit Documents**.



Document Status

Supporting Documentation

What document types are supported? 🗐

Please upload completion documentation. Only one Document Type can be selected at a time. Acceptable document formats are .pdf, .jpg, .jpg, and .png. File size limit is 3 MB.

Ţ	Drag Docun	nent here to upload or	Select File				
	GRADES	grades.png				Ŵ	
		From	Uploaded 7/21/21	Status Pending	Date Reviewed N/A		

After submitting your grades, your **application status history** will reflect the status of your uploaded documents.

If additional information is needed, you will be notified by Bright Horizons via email.





Please remember to submit proof of payment no later than **30 days** after the course end date in order to receive reimbursement.

Sample Detailed Receipt



Receipts should contain at a minimum the following information for approval:

- School letterhead / information
- Student name
- Course names or term (information that shows when/what the charges are)

Tuition amounts:

- Itemized list of specific fees charged
- Shows associated charges have been paid for in full
- If paid using financial aid, must list the type of financial aid received



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Submit Your Proof of Payment

Š B	Bright Horizons. adAssist Solutions	Workfo	rce Education		DERBILT /ERSITY*
	Home Hi	istory	NEW APPLICATION		•
	+ Messag	ges	3 New	Good Afternoon Welcome! To learn more about your employer's program and policy, please review documents in the "Using your Benefits" section of the home page. When you are ready to get your education storted effect "Anopy how" to act the bell reliable.	
	View Discou	unts from Netv	work Schools	APPLY NOW	
	Using You	ır Benefits		Action Needed	
	≧ Vanderbilt Program To	University Sp utorial	ouse Tuition	APPROVED #7949333 > Vanderbilt University Aug 25, 2021 - Dec 15, 2021	

To submit your tuition for reimbursement, go to **Action Needed** section of the **Home** page and find your application.

Click Upload Documents



Uploading Proof of Payment

Tuition Application #7949333							
AP	PPROVED Employee						
	Supporting Documentation Please upload completion documentation. Only one Docur .jpg, .jpeg, and .png. File size limit is 3 MB. Drag Document here to upload or Select File This application currently has no supporting documentation	What document types are supported? 🗐 nent Type can be selected at a time. Acceptable document formats are .pdf, e					

In the **Supporting Documentation** section, select to either **drag** the document to that location or **Select File**.



Uploading Your Proof of Payment

Tuition	Application #	7949333		Actions
A	PPROVED	Employee		
	Supporting Docume Please upload completio jpg, jpeg, and .png. File	ntation on documentation. Only one Document Ty size limit is 3 MB. The file payment.jpg is ready to Document button is clicked.	What document types are sup ype can be selected at a time. Acceptable document f upload. The file will not upload until Submit	ported? 🖅
		Proof of Payment Comment (Optional) Optional SUBMIT DOCUMENT Cancel		

You will be prompted to select the **Document Type** from either corrections, grades, or Textbook Receipts.

Select Proof of Payment

Click Submit Document



Document Status

uition	Application #7	7949333			Actions
AI	PPROVED	Fmnl	ovee		
	Supporting Documentation What document types are supported? Please upload completion documentation. Only one Document Type can be selected at a time. Acceptable document formats are .pdf, .jpg, .jpeg, and .png. File size limit is 3 MB.				
	Drag Docum	ient here to upload or	Select File		
	PROOF OF PAYMENT	Tuition.png From	Uploaded 7/21/21	Status Pending	间 Date Reviewed N/A
	Status History				
\smile	APPROVED	0	Status Change		Jul 15, 2021 01:43 PM CDT
	SUBMITTED		Status Chapao		Jul 15, 2021

After submitting your receipt, your **application status history** will reflect the status of your uploaded documents.

You will be sent an email notification that your application is being reviewed after you submit your documents.

Bright Horizons will process your reimbursement application within 5 days of receipt of your documents. Tuition reimbursements are processed and paid through Vanderbilt University's payroll system.

Employees should expect to receive their reimbursement on their next available paycheck after receiving the Bright Horizons e-mail notification that payment is being processed.



