Select the appropriate search feature and enter preferences accordingly.

Select the appropriate provider category.
Select the appropriate provider type.

Select the appropriate provider “plan”. The plan refers to the tiered network.

Vanderbilt Health Affiliated Network – Tier 1
Aetna National Network – Tier 2
Out of Network (not shown) – Tier 3
Important Note: Once you’ve entered all of the relevant information, if you click “Start Search”, the list will only display the first 500 providers listed. If you are looking for a specific provider, you will need to click “More Options” and filter your search more specifically.

Also, if your provider is not listed, there is a possibility that they are covered by one tier, but not the other. To verify, you can do another search and select the other plan (tier) type.

Ex. VHAN vs Aetna National Network

If the provider you are looking for is not displayed under either tier, you can call Aetna to verify, but they may be considered out-of-network (tier 3).