Bright Horizons Edassist Solutions Workforce Education Vanderbilt University Dependent Tuition Program Tutorial



Agenda



- Getting Help / Support Contact
- Submitting Your Dependent's Application
- Printing Letter of Credit (LOC)



Getting Help / Contacting Bright Horizons



If you have questions about your application you have a few ways to get help from a Bright Horizons Administrator.

- Chat: For immediate assistance, access <u>Vanderbilt EdAssist Website</u> and go to Support Services, then select Get Live Help.
 - Chat hours are between 9 am 4 pm ET
- Support Ticket: Access <u>Vanderbilt EdAssist Website</u> and go to Support Services, then select to create a Support ticket.
- **Customer Support**: Call Customer Support number 844.266.1532
 - Support hours are between 8 am 8 pm ET, Monday through Friday



Submitting Your Dependent's Application

Home page

<u>ک</u>	Bright Horizons. Cell Constructions	Workforce	e Education			V	VANDERBILT UNIVERSITY
	Home His	story NE				(9
	+ Messag	es	3 New	Good Morning Welcome! To learn more ab the "Using your Benefits" se started, click "Apply Now" t APPLY NOW	out your employer's program and polic ction of the home page. When you are o get the ball rolling.	y, please review docume e ready to get your educa	nts in Ition
	View Discour	nts from Network	Schools				
	Using Your	r Benefits University Depend gram Tutorial	lent	Action Needed	Vanderbilt University Aug 25, 2021 - Dec 15, 2021 Upload Documents	#794933:	3.

Please make sure to always check **Messages** for recent updates.

Under **Using Your Benefits**, you will find Vanderbilt University Dependent Tuition Assistance Program documents.

Please make sure to become familiar with requirements, deadlines, and approval process before submitting your application.



Home page

×	Bright Horizons. EdAssist Solutions	Workf	orce Education			VANDERBILT UNIVERSITY
	Home His	story	NEW APPLICATION			? 9
	+ Messag	jes	3 New	Good Morning Welcome! To learn more ab the "Using your Benefits" as	but your employer's program and policy ction of the home page. When you are in	, please review documents in ready to get your education
	View Discou	ints from Net	work Schools		o get the ball rolling.	
	Using You	r Benefit:	5	Action Needed		
	Vanderbilt U Tuition Proc	University De gram Tutoria	ependent I	APPROVED	Vanderbilt University Aug 25, 2021 - Dec 15, 2021 Upload Documents	#7949333 >

Applications that require your attention will be listed under **Action Needed**.



Start Your Application



A new application should be created for each semester or quarter.

Each child dependent is limited to 8 semesters or 12 quarters through the program, with a maximum family benefit of 24 semesters or 36 quarters.

To create and submit your dependent application, click **New Application**.



Contact: Your Information

1 Contact	t Information	2 Programs	3 Expenses	s (4) Agreements	s 5 Review & Submit		
Contac	t Informat	ion					
	Your Add	ress					
	🔵 Use Ho	me Address					
	To chang employer	e an address please contact	your				
	Your Phor	ne Number					
	🔵 Use W	ork Phone	0	Use Home Phone	Use Other Phone		
@	Your Ema	il Address					
	🔵 Use W	ork Email	\bigcirc	Use Home Email	Use Other Email		
	tamssu	upport@edassist.com	1	tamssupport@edassis	t.com		
CONTI	CONTINUE						

The first step in the application process is to confirm your **Contact Information**.

Please select the email address where you wish to receive notifications for this application.

Please contact

tuitionbenefit@vanderbilt.edu if changes are needed to your contact information.



Programs: Adding Dependent

Contact li	nformation 2 Programs	3 Expenses	4 Agreements	5 Review & Sub	nit
New Ap	plication				
Program	s				
Ø	Who is this application for?				ADD DEPENDENT OR SPOUSE
	Student	•			
	Select	~			
	You				
CONTINU	E Spouse				
	Dependent				
	Dependent				
	© 2021 Bright Horizons	Family Solutions LL	C All Rights Reserved Ter	ms & Conditions Priva	cy Policy

In second step of the application, **Programs**, you will select information regarding the purpose of the application.

Begin by selecting your dependent in the **Student** dropdown if available, then click **Continue**.



Programs: Add New Dependent

Home Ed	ucation Coachin	g History	NEW APPLICATION		? 9
Contact Info	ormation 2) Programs (3	Expenses (4) Agreements	5 Review & Submit	
New App	lication				
Programs					
	Who is this app	blication for?		ADD DEPEND	DENT OR SPOUSE
s [Student Select	Family Member		×	1
		Relationship Type			
CONTINUE	Cancel	Dependent	~		
		Dependent First Name	Dependent Last Name	01/01/2000	
		I attest that the above depr spouse by legal marriage.	endent added is eligible to be claimed as a	a dependent on my Federal tax return or is my	

If you do not see your dependent listed under Student, you can add them to the application by clicking Add Dependent OR Spouse

When prompted, select **Dependent** for the *Relationship Type*.

Enter your dependent's *First Name*, *Last Name*, and *Date of Birth*.

A dependent child must be under the age of 24 years old at the time of the course start date to be eligible.

Select **I agree** after you have read the dependent certification of eligibility clause.

Click **Save** to add your dependent.



Programs: Selecting Your New Dependent

Contact Information	2 Programs	3 Expenses	4 Agreemen	ts 5 Review	& Submit
New Application	on				
Programs					
Who is thi	s application for?				ADD DEPENDENT OR SPOUSE
Student					
Select		~			
You					
CONTINUE Spouse					
Depender	nt				
Depender	nt				
Depender	nt	olutions LL	C All Rights Reserved	Terms & Conditions	Privacy Policy

Your added dependent will appear under the **Student** dropdown. Select your dependent to add them to the application.



Programs: Education Objective

Contact Inform	ation 2	Programs	(3) Expenses	G (4) Agreements	5 Review &	Submit	
New Application							
Programs							
(b) Wh	o is this applic	ation for?				ADD DEPENDENT OR SPOUSE	
Stud	lent pendent		~				
Sele	at is your edu ct both fields bel	cation object	tive?	tives.			
Educ	cation Program						
Sel	ect		~				
As	ssociate's Degre	e					
	achelor's Degree						
01	ther						

Next, you will be prompted to determine your dependent's education objective.

Select the degree type from the following options available:

- Associate's Degree
- Bachelor's Degree
- Other

NOTE: Participants will be instructed to submit applications for the **Comprehensive Transition Programs** (CTP) to the "Other" degree type. If this degree type is selected, the application will require manual review to verify application is for CTP (i.e., provider is identified

as https://studentaid.gov/understandaid/eligibility/requirements/intellectualdisabilities OR confirmed with employee)



Programs: Program Selection

\oslash	Contact l	nformation 2 Programs 3 Expenses 4 Agreem	ments 5 Review & Submit
	<u>ð)</u>	Who is this application for?	ADD DEPENDENT OR SPOUSE
	<u> </u>	Student	
		Dependent 🗸	
(6	What is your education objective? Select both fields below to identify education objectives. Education Program Bachelor's Degree	
(What Program would you like to use?	
		Staff attending Vanderbilt (ineligible)	
		Staff attending another University (ineligible) 📒	
		Spouse of Staff attending Vanderbilt (ineligible)	
		DEP attending Vanderbilt Uni hired before 9/1/12	
		UEP attending Another UNIV hired before 9/1/12	
	CONTINU	Cancel	

Based on your eligibility, you will choose a dependent program available to you under **What Program would** you like to use?

Hired before 9/1/2012

- DEP attending Another UNIV hired before 9/1/12
- DEP attending Vanderbilt Uni hired before 9/1/12

Hired after 9/1/2012

- DEP attending Another UNIV-hired after 9/1/12
- DEP attending Vanderbilt Uni hired after 9/1/12

Once you have selected the program for this application, click **Continue**



Program: Education Provider

Who is your Education Provider?			✓ Edit
Name	Student	ID (Optional)	
Vanderbilt University	Search Providers Vanderbilt University is the only scho using the Name field below.	bol accepted under this program. Search for and	d select Vanderbilt University
Address PMB 401671	Name (Optional) Vanderbilt University Narrow results or search based on location or ac	creditation	
2301 Vanderbilt Place Nashville, TN 37240	City (Optional)	State (Optional) Cour Select	ntry (Optional) Q
	Accreditation (Optional) Select Network schools offered by you	ir employer that provide tuition discounts and/o	r other benefits.
	SEARCH Cancel	Address	Network School (Discounts & Other Benefits)
	Vanderbilt University	PMB 401671, 2301 Vanderbilt Place, Nashville, TN	No
	Vanderbilt University	OGSM Executive Programs, 401 21st Ave South, Nashville, TN	No

You will be prompted to search and select the **Education Provider** your dependent will attended.

The search may return the same school name with different addresses. Please make sure to select the first school that matches your school name.

Your school will remit the tuition invoice via email to Bright Horizons. Employee Services will update the school address in your application according to the invoice provided by the school.



Program: Education Provider

Contact	Information 2 Programs 3 Expenses 4 Agreements 5 Review & Submit
	What Program would you like to use?
	Staff attending Vanderbilt (ineligible) Staff attending another University (ineligible) Spouse of Staff attending Vanderbilt (ineligible) DEP attending Vanderbilt Uni hired before 9/1/12 DEP attending Another UNIV hired before 9/1/12
	Who is your Education Provider?
	Name Student ID (Optional)
	Vanderbilt University
	Address PMB 401671 2301 Vanderbilt Place Nashville, TN 37240
CONTIN	Cancel

Once you have selected your education provider, review your application before continuing to the next step.

When ready click **Continue**.



Expenses: Session Information

Contact	Information 🔗 Programs Ex	penses 4 Agreements 5 Revi	ew & Submit			
New Ap	oplication					
Expense	es					
æ	Session Information					
	Please do not select ENTIRE YEAR for Aca	demic Calendar. Please select Fall, Spring, Su	mmer, or Winter only.			
	In the Term field, select either Semesters(2) or Quarters(4) . Please note that a summer session at your dependent's school counts as a semester or quarter regardless of the number of hours taken.					
	Academic Calendar	Term	Credits			
	Fall 🗸	Semesters(2)	12.00			
	Session Start Date	Session End Date				
	08/23/2021	12/14/2021				
What are the total expenses for this session? In the Total Expenses Amount field, enter the full tuition amount for the term up to Vanderbilt's standard tuition for the sam Total Expenses Amount \$ Example: 100.00						
CONTIN						

Under **Expenses**, you will enter the session information for the education provider your dependent will attend.

Academic Calendar: Select from Fall, Spring, Summer, Winter only

Term: Select only Quarters (4) or Semesters (2) only

Session Start Date and **Session End Date**: Enter your dependent's attendance dates for this application.



Expenses: Total Expenses

📀 Contact	Information 🔗 Programs 🔇 Ex	penses 4 Agreements 5 F	leview & Submit					
New Ap	New Application							
Expense	Expenses							
æ	Session Information							
Ŭ	Please do not select ENTIRE YEAR for Acad	demic Calendar. Please select Fall, Spring,	Summer, or Winter only.					
	In the Term field, select either Semesters(2)	or Quarters(4).						
	Please note that a summer session at your o taken.	lependent's school counts as a semester o	quarter regardless of the number of hours					
	Academic Calendar	Term	Credits					
	Fall 🗸	Semesters(2)	• 12.00					
	Session Start Date	Session End Date						
	68/23/2021	12/14/2021						
What are the total expenses for this session? In the Total Expenses Amount field, enter the full tuition amount for the term up to Vanderbilt's standard tuition for Total Expenses Amount s Example: 100.00 CONTINUE								

Under **Total Expenses Amount**, enter the total tuition amount for the semester or quarter (not to exceed the cost of Vanderbilt's current tuition).

Refer to Vanderbilt University website for tuition amount.

Note that the benefit contributes only to tuition. Mandatory fees, registration fees, books, room and board, and any other expenses are not eligible.

Please refer to the Vanderbilt University's Dependent Tuition Assistance Policy and Dependent Tutorial Program FAQs for full details.



Agreements: Confirm and Sign Application

Contact Information 🔗 Programs 🔗 Expenses 🕘 Agreements 🤃 Review & Submit
Jew Application
Arreements
Agreements
Did you receive any grants, scholarships, or discounts?
Ves No
Scholarship/Grant Type (Optional) Amount
State Grant
Participation Agreement I have read and understand the terms and conditions set forth in the Vanderbilt University Dependent Tuition Assistance Policy. As a condition of participating in this program, I agree to abide by these terms and conditions. I understand that my participation in this program is not a condition of my employment or continuation thereof. I affirm that any documentation I have submitted in connection with this program is complete and accurate. I acknowledge that if I knowingly submit false, deceptive or misleading information in order to receive benefits under the program, this may result in adverse tax consequences and discontinuance in my tuition assistance.
FERPA Agreement The Family Educational Rights and Privacy Act of 1974, as amended (FERPA) ensures students of the right to privacy and

FERPA, you (or your dependent receiving dependent tuition assistance) have the right to deny authorization to release your

educational records. However, in order to receive tuition assistance through EdAssist, it is necessary for EdAssist to receive and share your or your dependent's educational records with your employer. By checking "I Agree" below, you garee as follows:

In the **Agreements** section, you will have the opportunity to enter financial assistance received, agreements, and sign the application.

Start by indicating if your dependent will receive any financial assistance. Enter the type of Scholarship/Grant followed by the Amount.



Agreements: Confirm and Sign Application

Contact Information Programs Programs (4) Agreements Review & Submit Scholarship/Grant Type (Optional) Amount State Grant ~ \$ Example: 100.00 Ø Agreements Participation Agreement I have read and understand the terms and conditions set forth in the Vanderbilt University Deper Assistance Policy, As a condition of participating in this program. I agree to abide by these terms and conditions. I u participation in √stand th⊾ this program is not a condition of my employment or continuation thereof. I affirm that any documentation I have submitted in connection with this program ate. I ac wledge that if I mplete 10 gram, this knowingly submit false, deceptive or misleading information in order to receive bery under v result in adverse tax consequences and discontinuance in my tuition assistance. l aaree FERPA Agreement The Family Educational Rights and Privacy/ as amende. RPA) er. students of the right to privacy and confidentiality with respect to their educat al record assistance) nave the right to deny authorization to release your FERPA, you (or your dependent receiv. bendent tu educational records. However, in order 1. vive tuition a ance through EdAssist, it is necessary for EdAssist to receive and share your or your dependent's education. ords with yo. ployer. By checking "I Agree" below, you agree as follows: Educational institution , strik gencie. individuals holding my or, if my dependent is receiving tuition assistance, my dependent's educ and recor ov relea. ch records to EdAssist. • EdAssist may rel e my or ny from ed tiono atutic endent. . eceiving tuition assistance, my dependent's educational records (whether hools, agencies or individuals) to my employer. inis sent shall remove effect i . ubmit a written request to cancel the authorization. please understand that we will be unable to process your tuition assistance application, if you do not agree with the ve ter and your ap l agree By providing my electronic signature, I acknowledge that the preceding information is accurate and complete to the best of my knowledge. I meet all of the requirements of the Vanderbilt University Tuition Assistance Policy and acknowledge and agree that Vanderbilt University reserves the right, in their sole discretion, to modify, amend, change, or terminate this plan at any time and for any reason without advance notice. Name must be typed exactly as shown and is case sensitive.

Read each agreement carefully and select **I agree**.



Your Name:

Agreements: Confirm and Sign Application



by providing my electronic signature, I acknowledge that the preceding information is accurate and complete to the best of my knowledge. I meet all of the requirements of the Vanderbilt University Tutinon Assistance Policy and acknowledge and agree that Vanderbilt University reserves the right, in their sole discretion, to modify, amend, change, or terminate this plan at any time and for any reason without advance notice.

Name must be typed exactly as shown and is case sensitive.

Your Name:

At the bottom of the page, you will have the opportunity to electronically sign the application you are submitting for your dependent.

Sign your application exactly as it appears in bold.



Review: Submit Application

⊘ с	ontact Information	• 🥑) Programs	\oslash	Expenses	\oslash	Agreements	(5)	Review & Submit		
	Name Vanderb Address PMB 401 2301 Va Nashvilk	ilt Unive .671 nderbilt e, TN 372	rsity Place 240		Provide 22199	er Code 9					
	Expense Session 3 Aug 23, Term Semeste	es Gtart Dat 2021 rs(2)	e		Session Dec 15 Credits 3	n End D 5, 2021	late		Academic Calendar Fall	✓ Edit	
		ΤΟΤΑΙ	-s				Tuition application	m # 78342	Requested Approved 167 was submitted. has been approved	\$5,000.00	
	Agreem Grants, S None \$0	ents icholarsh .00	ips & Disc	Return	to Home Page		This application registration, the s the process, plea your education p	has met ini school will se access (rovider.	tial eligibility requirements. Upon receiving bill Bright Horizons directly for approved a and print the Letter of Credit (LOC) below,	a signed Letter of Credit (LC oursework and expenses. To then complete the LOC and s	C) at cours complete end it to
su	BMIT APPLICATIO	N	elete								

The final step in the application is to review your application before submission.

When ready, click **Submit Application** at the bottom of the page.

You will receive a confirmation message that you have submitted your application and you will be given an application number.

Your application will have a status of **Approved.**

A **Letter of Credit (LOC)** will be emailed to you to provide to your dependent's education provider (school).





Printing Letter of Credit (LOC)

Confirmation Email with LOC

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File Messa	age Acrobat 🖓 Tell me what you	u want to do						
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dono Actio	otreply@edassist.com	ssist Solutions Application	Approved					⊎ 1 7:08
LOC-76188 13 KB	856-1606828101215.pdf _						🖪 Op	en PDFs in Adobe Acrobat
Hello Congratulation Please sign an to your progra	ns, your application has been appr nd present your letter of credit to y am policy.	oved! Your letter of credit is our educational provider wh	VANDER:	BILT SITY⊗		i	Sright Horizons.	ebsite. expense(s) according
If you have in Application Program:	If you have incurred any additional eligible expenses upon course complete Educational Providers: Please complete the bottom period of this form and email it to educated invoice must also be included. For invoice impaired all providers: Please complete the bottom period of this form and email it to educated invoice must also be included. For invoice impaired all providers: Please complete the bottom period of this form and email it to educated invoice must also be included. For invoice impaired all providers: Please complete the bottom period of this form and email it to educated invoice must also be included. For invoice impaired all providers: Please complete the bottom period of this form and email it to educated invoice must also be included. For invoice impaired all providers: Please complete the bottom period of this form and email it to educated invoice must also be included. For invoice impaired all providers: Please complete the bottom period of this form and email it to educate the program policy. This is a constance with the program policy. This is a constance with educated invoice must also be included. Program policy. Program: one-form use document valid only for the following counce(): one-form use document valid only for the following counce(): program policy.							
Session:			Vandarbilt Employee Nome		Educational Drovidar: Vandashilt Lie	in and the		
If you have ou	ventions regarding your application	n planse use the 'Comments'	Student Name:		Student ID: Unknown	INCIMU		t to assist!
If you have questions regarding your application, please use the Comments			Application Number:	Enrollment Period: 06/10/2021 - 08/	Incut. Connova Iment Period: 06/10/2021 - 08/26/2021			
Regards.			Issued: 06/09/2021		Expiration Date: 90 days after course	e end date		
Bright Horizo Website:	ons EdAssist Solutions		Approved Course(s): (Summer) Sem	esters(2)	, ,, ,, ,, ,			
This is an auto	comatically generated email. Pleas	e do not reply to this addres:	Vanderbilt University Employee /University at the time of registratio For inquiries please call 1-844-260	<u>Participant Instructions/Agreen</u> n. The School will bill Vanderbilt [1532] Lunderstand that this Lette	nent: Provide this signed Letter of Credi University via the program administrator, I r of Credit Form can only be used as speci	t Form to your depende EdAssist, for eligible tui fied in accordance with	nt's College ition expenses. the program	
			policy. I am responsible for any amo	ounts not covered under the progra	m policy and for the total amount of any a	proved tuition in which	I fail to meet	
			the company's program eligibility. I concerning my dependent's education	authorize my dependent's education on as it pertains to my participation	nal provider/school to release to the progra in the Vanderbilt University Tuition Bene	am administrator, EdAs fit Plan.	sist, records	
			Vanderbilt Employee Signature:			Date:		

Please accept this Letter of Credit Form under the following terms

Once your application has been approved, you will also receive an email with your dependent's Letter of Credit (LOC) attached.

Print the LOC, sign and date it beside 'Vanderbilt Employee Signature', and then present it to your child's financial aid or student accounts office. If your dependent is attending Vanderbilt University, please send your signed and dated LOC to the Office of Student Financial Aid and Scholarships at <u>finaid@vanderbilt.edu</u>

The education provider will use the LOC to email an invoice directly to Bright Horizons requesting payment for your dependent's expenses. Bright Horizons will pay the school directly.



Printing (LOC)



You can also print the Letter of Credit (LOC) at any time by accessing your dependent's application once it has been approved

Click Access Letter of Credit from Action Needed on the Home page.



Accessing Letter of Credit

Home	History NEW APPLICATION		08
Tuition	Application #797026	3	Actions
LE	TTER OF CREDIT (LOC) ISSUED	Employee	Access Letter of Credit Cancel Application
	Supporting Documentation	What do	ocument types are supported? 🗐
	jpg, jpg, and .png. File size limit is 3 M	Exercised Providers: Flenc complete the losters portion of this form and enar invoice inquiries call 1-488-734-223. This Letter of Credit Form certifies that the Vanderbill University Taition Benefit one-sime use document valid only for the following course(s):	Bright Horizons. all it to exprovelerized assist core. The student invoice must also be included. For Plan will honor payment of nation in accordance with the program policy. This is a
		Vanderbilt Employee Name:	Educational Provider: Vanderbilt University
		Student Name:	Student ID: Unknown Encollment Period: 06/10/2021 - 08/26/2021
		Issued: 06/09/2021	Expiration Date: 90 days after course end date
		Approved Course(s): (Summer) Semesters(2)	
		Vanderhilt University Employee Participant Instructions/Agreement; (University at the time of registration: The School will bill Vanderhild Univer For Inquiries please and II-444-366-1532. I understand that this Letter of C polise, I an responsible for any amounts not covered under the program poli- the company's program eligibility. I authorize my dependent's educational pr concerning my dependent's education as it pertains to my participation in the Vanderbilt Employee Signature: Educational Provider Instructions Press and the Letter of Conference of the following torus.	Provide this signed Letter of Credit Form to your dependent's Callege nity via the program administratory, EdAvaist, for cligable nution expenses. Yeald Form can only be used as specified in accordance with the program is yand for tho tala mount of any approxymultimion in which Hinto meet worlder/school to release to the program administrator, EdAssist, records 2 Vanderbit University Tutiison Benefit Plan. Date:

If printing the LOC from your application, go to **Actions** and select **Access Letter of Credit**.

A PDF version of the LOC will pop on your screen with your dependent's information.

Print the LOC, sign and date it at the bottom, then have your dependent deliver or submit to their education provider (school).

The education provider will use the LOC to email an invoice directly to Bright Horizons requesting payment for your dependent's expenses. Bright Horizons will pay the school directly.



