

Welcome to Your New Prescription Benefit Program

Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.



Please present your new Capital Rx ID card when visiting any of our 60,000+ retail pharmacies every time you fill your prescription.



Getting a 90-Day Supply of Your Prescriptions

If you are prescribed a 90-day prescription for maintenance medications, these can be filled at any Vanderbilt Health Pharmacy, at your preferred retail pharmacy or through Walmart Home Delivery Pharmacy.

Vanderbilt Health Pharmacy Locations & Info

Medical Center East Pharmacy:

1215 21st Avenue South,
Suite 1006
Nashville, TN 37232
24 hours a day, 7 days a week
1-615-936-1040

Vanderbilt Children's Outpatient Pharmacy:

2200 Children's Way,
Room 2106
Nashville, TN 37232
7am - 11pm, 7 days a week
1-615-936-6337

Outpatient Pharmacy @ The Vanderbilt Clinic:

1301 Medical Center Drive,
Suite 1815
Nashville, TN 37232
M-F 8am - 6pm
1-615-322-6480

Vanderbilt Pharmacy @ One Hundred Oaks:

719 Thompson Lane,
Suite 24130
Nashville, TN 37204
M-F 8am - 5:30pm
1-615-322-2688

Getting started with Walmart Home Delivery Pharmacy

Before prescriptions can be filled through Walmart Home Delivery, a profile needs to be created. You can create a profile by following the phone or mail instructions below. You can also email a completed form to WMSRX@wal-mart.com. Blank forms are available on the Capital Rx Member Portal.



Phone: Call us at **1-833-599-0942** and follow the prompts for medications delivered to your home.



E-prescribe: Have your doctor e-prescribe to **Walmart Pharmacy Mail Order 2625**.



Fax: Have your doctor fax your prescription to **1-800-406-8976**.



Mail: Mail us your prescription and completed order form to **1025 W. Trinity Mills, Carrollton TX, 75006**.

Home delivery customer support is available Monday-Friday 7am to 7pm CST and Saturday 9am to 1pm CST.



Prior Authorization/Step Therapy/Quantity Limit

In order to ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

- **Prior authorization** requires you and your physician to obtain approval from Capital Rx prior to medication being dispensed.
- **Step therapy** is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your physician prescribed (usually a brand).
- **Quantity limits** only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically-approved prescribing guidelines.

Call customer service at **1-833-599-0942** to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.



Specialty Medications

Specialty medications can be filled at **Vanderbilt Health Specialty Pharmacy**. To ask questions or get started with a new prescription, call **1-615-875-0080** for assistance. Experts are available Monday through Friday 7:00am-7:00pm CST or Saturday from 8:00am -12:00 CST pm.

Online resources are also available by visiting the Vanderbilt Health Specialty Pharmacy website at: <https://www.vanderbiltsspecialtypharmacy.com/patient>.



Capital Rx Customer Care is available 24 hours a day, 7 days a week at **1-833-599-0942**.

Log into the Capital Rx Member Portal to manage your benefits and access all digital tools available!

